Photo: Butte College

California Community Colleges | Technology Center

AT A **GLANCE**

Systemwide Technology Innovation

For nearly 30 years, the CCC Technology Center has been dedicated to transformative innovation in support of the students and staff of the California Community Colleges in collaboration with the CCC Chancellor's Office.

Housed at Butte-Glenn Community College District, the Technology Center is currently funded through grants awarded by the CCC Chancellor's Office Digital Innovation and Infrastructure Division. These programs are funded by the California Department of Finance for the centralized statewide technology projects of the CCC Chancellor's Office.

Technology Center products and services are developed with full support from the Chancellor's Office — and provided at no cost to colleges — to benefit our students, staff, and faculty to ensure student success.

Primary workstreams:

- **Custom Software Development**
- **Centralized Services and Implementation Support**
- **Project and Vendor Management**

For support with an existing tool or service, or to get started with a new implementation, reach out to the Enabling Services and Support team via the College Experience Managers (CEMs): cems@ccctechcenter.org.

Find more information at ccctechcenter.org.

Products and Services offered through the CCC Technology Center:

- **Custom Software Development**
  - Student Success Suite (SSS)
    - OpenCCC / CCCID Systemwide User Account
    - CCCApply Standard Application
    - CCCApply Noncredit Application
    - CCCApply California Promise Grant
    - CCCApply International Application
    - CCC MyPath
    - Career Coach
  - Multiple Measures Placement Service (MMPS)
  - Chancellor's Office Curriculum Inventory (COCI)
  - Course Identification Numbering System (C-ID)
  - SuperGlue College Adaptor
    - Bi-Directional Fraud Reporting
  - SSO Proxy
    - CCCProxy with Canvas
  - Data Warehouse
    - Canvas Data
    - Direct Connect
    - Report Server
    - Fraud Reporting

Products and Services offered through the CCC Technology Center: (continued)

- **Centralized Services and Implementation Support**
  - Enabling Services and Support (includes student and staff HelpDesk services)
  - Accessibility Services
    - Canvas Instructor Accessibility Guide (Pope Tech)
    - Equidox PDF Remediation
    - Policy Guidance
    - Pope Tech Web Accessibility Scanning Tool
    - CCC Document Conversion
  - Information Security Services
    - Fraud Prevention Support
    - Nessus Agents for Vulnerability Scanning
    - Shibboleth IdP
    - SSL Certificates
    - Tenable Vulnerability Management
- **Project and Vendor Management**
  - eTranscript California
  - InCommon Federation
  - Shibboleth IdP
  - Listserv Management
  - Library Database Subscription Services (EBSCO)
  - CENIC Broadband Expansion
    - Router Orders, Installation Coordination
    - Central Purchasing Support

For more information visit the CCC Technology Center website at ccctechcenter.org or reach out directly to your College Experience Manager via cems@ccctechcenter.org.

Engaging Stakeholders Statewide

The products and services offered by the Technology Center are the result of collaboration with college practitioners statewide. They provide comprehensive support to colleges and districts intended to strengthen the institution as a whole and support student success.

If you are a stakeholder in any of these broad categories, we have services designed to support you:

- **IT**
- **Administration**
- **Student Services**
- **Curriculum & Instruction**
- **Research & Planning (IR)**
- **Admissions & Records**
- **Librarians**
- **Public Information Officers**
- **Procurement Officers**
- **Accessibility Services (504 and 508 compliance)**

To learn more, send a query to the cems@ccctechcenter.org and a College Experience Manager will contact you.

Support Services provided by the Technology Center include:

- **Implementation planning and support**
- **Best practice recommendations from the field**
- **Project management support**
- **End-user training and support for college staff and students**
- **Post implementation training through webinars, office hour sessions as well as 1:1 training**
- **Analysis of usage data and recommendations for improved outcomes**
- **End-user support through our help desk services**

To access support services for products of the Technology Center visit the ccctechnology.info staff support site, ccchelp.info student help desk, or reach out directly to your College Experience Manager via cems@ccctechcenter.org.